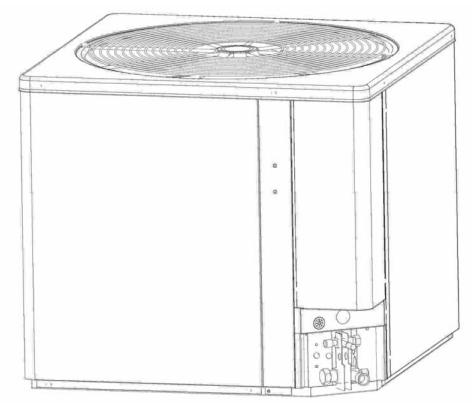
INSTALLATION INSTRUCTIONS

13 SEER SERIES CUBE HEAT PUMPS 1¹/₂ - 5 TONS FEATURING EARTH-FRIENDLY R-410A REFRIGERANT



NOTE: Appearance of unit may vary.

RECOGNIZE THIS SYMBOL AS AN INDICATION OF IMPORTANT SAFETY INFORMATION!

AWARNING

These instructions are intended as an aid to qualified licensed service personnel for proper installation, adjustment and operation of this unit. Read these instructions thoroughly before attempting installation or operation. Failure to follow these instructions may result in improper installation, adjustment, service or maintenance possibly resulting in fire, electrical shock, property damage, personal injury or death.



DO NOT DESTROY THIS MANUAL PLEASE READ CAREFULLY AND KEEP IN A SAFE PLACE FOR FUTURE REFERENCE BY A SERVICEMAN

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1.0 SAFETY INFORMATION

WARNING

Disconnect all power to unit before starting maintenance. Failure to do so can cause electrical shock resulting in severe personal injury or death.

WARNING

Turn off electric power at the fuse box or service panel before making any electrical connections.

Also, the ground connection must be completed before making line voltage connections. Failure to do so can result in electrical shock, severe personal injury or death.

WARNING

These instructions are intended as an aid to qualified licensed service personnel for proper installation, adjustment and operation of this unit. Read these instructions thoroughly before attempting installation or operation. Failure to follow these instructions may result in improper installation, adjustment, service or maintenance possibly resulting in fire, electrical shock, property damage, personal injury or death.

WARNING

The unit must be permanently grounded. Failure to do so can cause electrical shock resulting in severe personal injury or death.

WARNING

The manufacturer's warranty does not cover any damage or defect to the heat pump caused by the attachment or use of any components. Accessories or devices (other than those authorized by the manufacturer) into, onto or in conjunction with the heat pump. You should be aware that the use of unauthorized components, accessories or devices may adversely affect the operation of the heat pump and may also endanger life and property. The manufacturer disclaims any responsibility for such loss or injury resulting from the use of such unauthorized components, accessories or devices.

CAUTION

When coil is installed over a finished ceiling and/or living area, it is recommended that a secondary sheet metal condensate pan be constructed and installed under entire unit. Failure to do so can result in property damage.

CAUTION

Single-pole contactors are used on all standard single-phase units up through 5 tons. Caution must be exercised when servicing as only one leg of the power supply is broken with the contactor.

2.0 GENERAL

A WARNING

The manufacturer's warranty does not cover any damage or defect to the heat pump caused by the attachment or use of any components. Accessories or devices (other than those authorized by the manufacturer) into, onto or in conjunction with the heat pump. You should be aware that the use of unauthorized components, accessories or devices may adversely affect the operation of the heat pump and may also endanger life and property. The manufacturer disclaims any responsibility for such loss or injury resulting from the use of such unauthorized components, accessories or devices.

2.1 CHECKING PRODUCT RECEIVED

Upon receiving unit, inspect it for any shipping damage. Claims for damage, either apparent or concealed, should be filed immediately with the shipping company. Check heat pump model number, electrical characteristics and accessories to determine if they are correct. Check system components (evaporator coil, condensing unit, evaporator blower, etc.) to make sure they are properly matched. The information contained in this manual has been prepared to assist in the proper installation, or installation not made in accordance with these instructions, can result in unsatisfactory operation and/or dangerous conditions, and can cause the related warranty not to apply.

Read this manual and any instructions packaged with separate equipment required to make up the system prior to installation. Retain this manual for future reference.

To achieve optimum efficiency and capacity, the indoor cooling coils listed in the heat pump specification sheet should be used.

MATCH ALL COMPONENTS:

- OUTDOOR UNIT
- INDOOR COIL/METERING DEVICE
- INDOOR AIR HANDLER/FURNACE
- REFRIGERANT LINES

2.2 APPLICATION

Before installing any heat pump equipment, a duct analysis of the structure and a heat gain calculation must be made. A heat gain calculation begins by measuring all external surfaces and openings that gain heat from the surrounding air and quantifying that heat gain. A heat gain calculation also calculates the extra heat load caused by sunlight and by humidity removal.

There are several factors that the installers must consider:

Outdoor unit location

•

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- System refrigerant charge
 - Indoor unit blower speed
- System air balancing
- Proper equipment evacuation
- Indoor unit airflow
- Supply and return air duct design and sizing
- Diffuser and return air grille location and sizing

2.3 DIMENSIONS (SEE FIGURE 1)

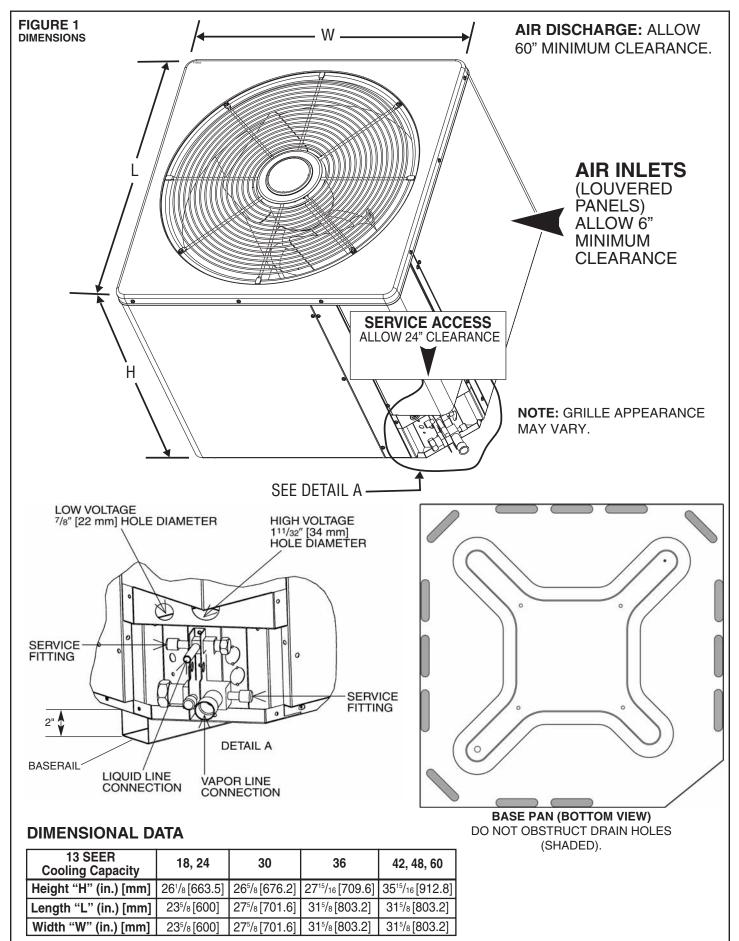


TABLE 1 ELECTRICAL AND PHYSICAL DATA

| | | ELECTRICAL DATA | | | | | | | | PHYSICAL DATA | | | | | |
|-----------------|-----------------------------------|--------------------------------|----------------------------------|-------------------------------|--------------------------------|--------------------|-------------------------------|--------------------------------|-------------|----------------|---------------------------|------------------|-----------------------|--|--|
| Model Number | Phase | Com | oressor | Fan Motor | Minimum | | r HACR | 0 | utdoor Co | bil | Refrig. | We | ight | | |
| | Frequency (Hz) Voltage (Volts) | Rated Load Amperes (RLA) | Locked Rotor Amperes (LRA) | Full Load Amperes (FLA) | Circuit Ampacity Amperes | Minimum Amperes | Breaker Maximum Amperes | Face Area Sq. Ft. [m2] ① | No. Rows | CFM [L/s] | Per Circuit Oz. [g] | Net Lbs. [kg] | Shipping Lbs. [kg] | | |
| 18 | 1-60-208-230 | 9/9 | 48 | 0.6 | 12/12 | 15/15 | 20/20 | 11.06 [1.03] | 1 | 1700 [802] | 98 [2278] | 135 [61.2] | 143 [64.9] | | |
| 24 | 1-60-208-230 | 12.8/12.8 | 58.3 | 0.6 | 17/17 | 20/20 | 25/25 | 11.06 [1.03] | 1 | 2370 [1118] | 89 [2523] | 138 [62.6] | 148 [67.1] | | |
| 30 | 1-60-208-230 | 14.1/14.1 | 73 | 0.8 | 19/19 | 25/25 | 30/30 | 13.72 [1.27] | 1 | 2800 [1321] | 109 [3090] | 191 [86.6] | 203 [92.1] | | |
| 36 | 1-60-208-230 | 17/17 | 96.7 | 1.2 | 23/23 | 30/30 | 35/35 | 16.39 [1.52] | 1 | 3575 [1687] | 116 [3289] | 194 [88] | 205 [93] | | |
| 42 | 1-60-208-230 | 21.8/21.8 | 112 | 1.2 | 29/29 | 35/35 | 50/50 | 21.85 [2.03] | 1 | 3575 [1687] | 157 [4251] | 218 [98.9] | 229 [103.9] | | |
| 48 | 1-60-208-230 | 21.8/21.8 | 117 | 1.2 | 29/29 | 35/35 | 50/50 | 21.85 [2.03] | 1 | 3575 [1687] | 143 [4054] | 247 [112] | 258 [117] | | |
| 60 | 1-60-208-230 | 26.3/26.3 | 134 | 1.2 | 35/35 | 45/45 | 60/60 | 21.85 [2.03] | 2 | 3575 [1687] | 228 [6464] | 247 [112] | 258 [117] | | |

1 20 Fins per inch

2 Factory charged for 15 ft. of line set

3.0 LOCATING UNIT 3.1 CORROSIVE ENVIRONMENT

The metal parts of this unit may be subject to rust or deterioration if exposed to a corrosive environment. This oxidation could shorten the equipment's useful life. Corrosive elements include, but are not limited to, salt spray, fog or mist in seacoast areas, sulphur or chlorine from lawn watering systems, and various chemical contaminants from industries such as paper mills and petroleum refineries.

If the unit is to be installed in an area where contaminants are likely to be a problem, special attention should be given to the equipment location and exposure.

- Avoid having lawn sprinkler heads spray directly on the unit cabinet.
- In coastal areas, locate the unit on the side of the building away from the waterfront.
- Shielding provided by a fence or shrubs may give some protection, but cannot violate minimum airflow and service access clearances.
- Elevating the unit off its slab or base enough to allow air circulation will help avoid holding water against the basepan.

Regular maintenance will reduce the build-up of contaminants and help to protect the unit's finish.

WARNING

Disconnect all power to unit before starting maintenance. Failure to do so can cause electrical shock resulting in severe personal injury or death.

- Frequent washing of the cabinet, fan blade and coil with fresh water will remove most of the salt or other contaminants that build up on the unit.
- Regular cleaning and waxing of the cabinet with an automobile polish will provide some protection.
- A liquid cleaner may be used several times a year to remove matter that will not wash off with water.

Several different types of protective coil coatings are offered in some areas. These coatings may provide some benefit, but the effectiveness of such coating materials cannot be verified by the equipment manufacturer.

3.2 HEAT PUMP LOCATION

Consult local and national building codes and ordinances for special installation requirements. Following location information will provide longer life and simplified servicing of the outdoor heat pump.

NOTE: These units must be installed outdoors. No ductwork can be attached, or other modifications made, to the discharge grille. Modifications will affect performance or operation.

3.3 OPERATIONAL ISSUES

- **IMPORTANT:** Locate the unit in a manner that will not prevent, impair or compromise the performance of other equipment horizontally installed in proximity to the unit. Maintain all required minimum distances to gas and electric meters, dryer vents, exhaust and inlet openings. In the absence of National Codes, or manaufacturers' recommendations, local code recommendations and requirements will take presidence.
- Refrigerant piping and wiring should be properly sized and kept as short as possible to avoid capacity losses and increased operating costs.
- Locate the unit where water run off will not create a problem with the equipment. Position the unit away from the drip edge of the roof whenever possible. Units are weatherized, but can be affected by the following:
 - o Water pouring into the unit from the junction of rooflines, without protective guttering. Large volumes of water entering the heat pump while in operation can impact fan blade or motor life, and coil damage may occur to a heat pump if moisture cannot drain from the unit under freezing conditions.
 - o Freezing moisture, or sleeting conditions, can cause the cabinet to ice-over prematurely and prevent heat pump operation, requiring backup heat, which generally results in less economical operation.
 - Closely follow clearance recommendations (See Figure 1).
 - o 24" to the service panel access
 - o 60" above heat pump fan discharge (unit top) to prevent recirculation
 - o 6" to heat pump coil grille air inlets (per heat pump).

3.4 FOR UNITS WITH SPACE LIMITATIONS

In the event that a space limitation exists, we will permit the following clearances:

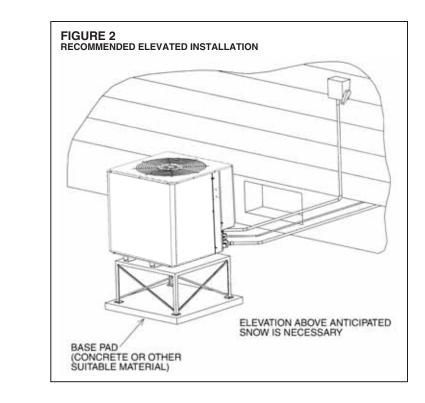
Single Unit Applications: Clearances below 6 inches will reduce unit capacity and efficiency. Do not reduce the 60-inch discharge, or the 24-inch service clearances.

Multiple Unit Applications: When multiple heat pump grille sides are aligned, a 6inch per unit clearance is recommended, for a total of 12" between two units. Two combined clearances below 12 inches will reduce capacity and efficiency. Do not reduce the 60-inch discharge, or 24-inch service, clearances.

- Do not obstruct the bottom drain opening in the heat pump base pan. It is essential to provide defrost condensate drainage to prevent possible refreezing of the condensation. Provide a base pad for mounting the unit, which is slightly pitched away from the structure. Route condensate off the base pad to an area which will not become slippery and result in personal injury.
- Where snowfall is anticipated, the heat pump must be elevated above the base pad to prevent ice buildup that may crush the tubing of the heat pump coil or cause fin damage. Heat pump units should be mounted above the average expected accumulated snowfall for the area.

3.5 CUSTOMER SATISFACTION ISSUES

- The heat pump should be located away from the living, sleeping and recreational spaces of the owner and those spaces on adjoining property.
- To prevent noise transmission, the mounting pad for the outdoor unit should not be connected to the structure, and should be located sufficient distance above grade to prevent ground water from entering the unit.



3.6 UNIT MOUNTING

If elevating the heat pump, either on a flat roof or on a slab, observe the following guidelines.

- The base pan provided elevates the heat pump 2" above the base pad.
- If elevating a unit on a flat roof, use 4" x 4" (or equivalent) stringers positioned to distribute unit weight evenly and prevent noise and vibration (see Figure 2).

NOTE: Do not block drain openings shown in Figure 1.

• If unit must be elevated because of anticipated snow fall, secure unit and elevating stand such that unit and/or stand will not tip over or fall off. Keep in mind that someone may try to climb on unit.

3.7 FACTORY-PREFERRED TIE-DOWN METHOD INSTRUCTIONS:

IMPORTANT: These instructions are intended as a guide to securing equipment for windload ratings of "120 MPH sustained wind load" and "3-second, 150 MPH gust." While this procedure is not mandatory, the Manufacturer does recommend that equipment be properly secured in areas where high wind damage may occur.

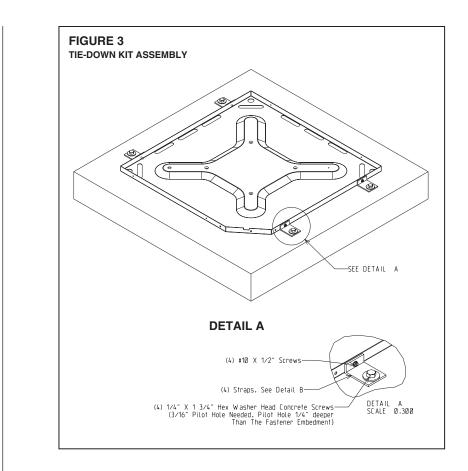
STEP 1: Before installing, clear pad of any dirt or debris.

IMPORTANT: The pad must be constructed of industry-approved materials, and must be thick enough to accommodate the concrete fastener.

- STEP 2: Center basepan on pad, ensuring it is level.
- STEP 3: Using metal straps as guides, mark spots on concrete where 4 holes will be drilled (see Figure 1).

| REQUIRED PARTS LIST NOTE: ALL PARTS AVAILABLE THROUGH LOCAL HARDWARE SUPPLY | | | |
|--|--------------|--|--|
| DESCRIPTION | QUANTITY | | |
| 1/4" x 2" Hex Washer Head Concrete Screws 1/8" x 1 1/2" x W (width of unit + 4") Metal straps 3/8" Washers | 4 2 28 | | |

STEP 4: Drill four pilot holes in pad, ensuring that the hole is at least 1/4" deeper than the concrete fastener being used.



- STEP 5: Gauge the amount of washers needed by stacking washers and metal strap in place, as shown in Figure 3, Detail A. Typical installation requires 6 to 7 washers.
- STEP 6: Insert concrete fastener into hole in metal strap, insert washers over end of fastener, and then insert into hole drilled into concrete.
- STEP 7: Tighten concrete fastener.

NOTE: Do not over-tighten the concrete fastener. Doing so can weaken the integrity of the concrete fastener and cause it to break.

STEP 8: Finish unit assembly per unit's installation instructions.

4.0 REFRIGERANT CONNECTIONS

All units are factory charged with Refrigerant 410A for 15 ft. of line set. All models are supplied with service valves. Keep tube ends sealed until connection is to be made to prevent system contamination.

5.0 REPLACEMENT UNITS

To prevent failure of a new heat pump unit, the existing tubing system must be correctly sized and cleaned or replaced. Care must be exercised that the expansion device is not plugged. For new and replacement units, a liquid line filter drier should be installed and refrigerant tubing should be properly sized. Test the oil for acid. If positive, a liquid line filter drier is mandatory.

6.0 INDOOR COIL

REFER TO INDOOR COIL MANUFACTURER'S INSTALLATION INSTRUCTIONS.

IMPORTANT: The manufacturer is not responsible for the performance and operation of a mismatched system, or for a match listed with another manufacturer's coil.

6.1 LOCATION

Do not install the indoor coil in the return duct system of a gas or oil furnace. Provide a service inlet to the coil for inspection and cleaning. Keep the coil pitched toward the drain connection.

CAUTION

When coil is installed over a finished ceiling and/or living area, it is recommended that a secondary sheet metal condensate pan be constructed and installed under entire unit. Failure to do so can result in property damage.

7.0 INTERCONNECTING TUBING

7.1 VAPOR AND LIQUID LINES

Keep all lines sealed until connection is made.

Make connections at the indoor coil first.

Refer to Line Size Information in Tables 2 and 3 for correct size and multipliers to be used to determine capacity for various vapor line diameters and lengths of run. The losses due to the lines being exposed to outdoor conditions are not included.

The factory refrigeration charge in the outdoor unit is sufficient for 15 feet of interconnecting lines. The factory refrigeration charge in the outdoor unit is sufficient for the unit and 15 feet of standard size interconnecting liquid and vapor lines. For different lengths, adjust the charge as indicated below.

1/4" ± .3 oz. per foot

5/16" ± .4 oz. per foot

3/8" ± .6 oz. per foot

1/2" ± 1.2 oz. per foot

7.2 MAXIMUM LENGTH OF LINES

The maximum length of interconnecting line is 150 feet. Always use the shortest length possible with a minimum number of bends. Additional compressor oil is not required for any length up to 150 feet.

NOTE: Excessively long refrigerant lines cause loss of equipment capacity.

7.3 VERTICAL SEPARATION

Keep the vertical separation to a minimum. Use the following guidelines when installing the unit:

- 1. DO NOT exceed the vertical separations as indicated on Table 3.
- 2. It is recommended to use the smallest liquid line size permitted to minimize system charge which will maximize compressor reliability.
- 3. Table 3 may be used for sizing horizontal runs.

7.4 TUBING INSTALLATION

Observe the following when installing correctly sized type "L" refrigerant tubing between the condensing unit and evaporator coil:

- If a portion of the liquid line passes through a hot area where liquid refrigerant can be heated to form vapor, insulating the liquid line is required.
- Use clean, dehydrated, sealed refrigeration grade tubing.
- Always keep tubing sealed until tubing is in place and connections are to be made.
- Blow out the liquid and vapor lines with dry nitrogen before connecting to the outdoor unit and indoor coil. Any debris in the line set will end up plugging the expansion device.
- As an added precaution it is recommended that a high quality, bi-directional filter drier is installed in the liquid line.
- Do not allow the vapor line and liquid line to be in contact with each other. This

causes an undesirable heat transfer resulting in capacity loss and increased power consumption. The vapor line must be insulated.

- If tubing has been cut, make sure ends are deburred while holding in a position to prevent chips from falling into tubing. Burrs such as those caused by tubing cutters can affect performance dramatically, particularly on small liquid line sizes.
- For best operation, keep tubing run as short as possible with a minimum number of elbows or bends.
- Locations where the tubing will be exposed to mechanical damage should be avoided. If it is necessary to use such locations, the copper tubing should be housed to prevent damage.
- If tubing is to be run underground, it must be run in a sealed watertight chase.
- Use care in routing tubing and do not kink or twist. Use a tubing bender on the vapor line to prevent kinking.
- Route the tubing using temporary hangers, then straighten the tubing and install permanent hangers. Line must be adequately supported.
- The vapor line must be insulated to prevent dripping (sweating) and prevent performance losses. Armaflex and Rubatex are satisfactory insulations for this purpose. Use 1/2" minimum insulation thickness, additional insulation may be required for long runs.
- Check Table 2 for the correct vapor line size. Check Table 3 for the correct liquid line size.

7.5 TUBING CONNECTIONS

Indoor coils have only a holding charge of dry nitrogen. Keep all tube ends sealed until connections are to be made.

- Use type "L" copper refrigeration tubing. Braze the connections with accepted industry practices.
- Be certain both refrigerant shutoff valves at the outdoor unit are closed.
- Clean the inside of the fittings before brazing.
- Remove the cap and schrader core from service port to protect seals from heat damage.
- Use an appropriate heatsink material around the copper stub and the service valves before applying heat.
- **IMPORTANT:** Do not braze any fitting with the TEV sensing bulb attached.
- Braze the tubing between the outdoor unit and indoor coil. Flow dry nitrogen into a service port and through the tubing while brazing.
- The service valves are not backseating valves. To open the valves, remove the valve cap with an adjustable wrench. Insert a 3/16" or 5/16" hex wrench into the stem. Back out counterclockwise.
- Replace the valve cap finger tight then tighten an additional 1/2 hex flat for a metal-to-metal seal.

7.6 LEAK TESTING

• Pressurize line set and coil through service fittings with dry nitrogen to 150 PSIG maximum. Leak test all joints using liquid detergent. If a leak is found, relieve pressure and repair.

| U | nit Size | 1 1/2 Ton | 2 Ton | 2 1/2 Ton | 3 Ton | 3 1/2 Ton | 4 Ton | 5 Ton |
|--------------|-------------------|---------------------------|---------------------------|-----------------------------------|---------------------------|---------------------------|-----------------------------|----------------------------|
| Suction Line | e Connection Size | 3/4" I.D. | 3/4" I.D. | 3/4" I.D. | 7/8" I.D. | 7/8" I.D. | 7/8" I.D. | 7/8" I.D. |
| Suction Line | e Run - Feet | 5/8 Opt. 3/4* Std. | 5/8 Opt. 3/4* Std. | 5/8 Opt. 3/4* Std. 7/8 Opt. | 5/8 Opt. 7/8* Std. | 3/4 Opt. 7/8* Std. | 7/8 Opt. 1 1/8* Std. | 7/8 Opt. 1 1/8* Std |
| | Optional | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| 25' | Standard | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| | Optional | | | 1.00 | | | | |
| | Optional | 0.98 | 0.98 | 0.96 | 0.98 | 0.99 | 0.99 | 0.99 |
| 50' | Standard | 0.99 | 0.99 | 0.98 | 0.99 | 0.99 | 0.99 | 0.99 |
| | Optional | | | 0.99 | | | | |
| | Optional | 0.95 | 0.95 | 0.94 | 0.96 | 0.96 | 0.96 | 0.97 |
| 100' | Standard | 0.96 | 0.96 | 0.96 | 0.97 | 0.98 | 0.98 | 0.98 |
| | Optional | | | 0.97 | | | | |
| | Optional | 0.92 | 0.92 | 0.91 | 0.94 | 0.94 | 0.95 | 0.94 |
| 150' | Standard | 0.93 | 0.94 | 0.93 | 0.95 | 0.96 | 0.96 | 0.97 |
| | Optional | | | 0.95 | | | | |

NOTES: *Standard line size Using suction line larger than shown in chart will result in poor oil return and is not recommended.

TABLE 3 LIQUID LINE SIZING (R-410A)

| | | | | | or unit abov (Heat Pu | Line Size ve or below mps Only) | | l |
|-----------|-----------------|-----------|----|-------|--------------------------|---------------------------------------|-----------|-----|
| | Line Size | | | | | nt Length - | | |
| System | Connection Size | Line Size | 25 | 50 | 75 | 100 | 125 | 150 |
| Capacity | (Inch I.D.) | (Inch OD) | | Maxim | num Vertica | al Separatio | on - Feet | |
| | | 1/4 | 25 | 40 | 25 | 9 | N/A | N/A |
| | 3/8" | 5/16 | 25 | 50 | 62 | 58 | 53 | 49 |
| 1 1/2 Ton | | 3/8* | 25 | 50 | 75 | 72 | 70 | 68 |
| | | 1/4 | 23 | N/A | N/A | N/A | N/A | N/A |
| | 3/8" | 5/16 | 25 | 36 | 29 | 23 | 16 | 9 |
| 2 Ton | | 3/8* | 25 | 50 | 72 | 70 | 68 | 65 |
| | | 1/4 | 25 | N/A | N/A | N/A | N/A | N/A |
| | 3/8" | 5/16 | 25 | 49 | 38 | 27 | 17 | 6 |
| 2 1/2 Ton | | 3/8* | 25 | 50 | 68 | 65 | 62 | 58 |
| | | 5/16 | 25 | 50 | 37 | 22 | 7 | N/A |
| 3 Ton | 3/8" | 3/8* | 25 | 50 | 68 | 63 | 58 | 53 |
| | | 5/16 | 25 | 23 | 4 | N/A | N/A | N/A |
| 3 1/2 Ton | 3/8" | 3/8* | 25 | 50 | 43 | 36 | 30 | 24 |
| | | 3/8* | 25 | 46 | 38 | 30 | 22 | 15 |
| 4 Ton | 3/8" | 1/2 | 25 | 50 | 56 | 55 | 53 | 52 |
| | | 3/8* | 25 | 50 | 56 | 44 | 32 | 20 |
| 5 Ton | 3/8" | 1/2 | 25 | 50 | 75 | 81 | 79 | 76 |

NOTES:

*Standard line size

N/A - Application not recommended.

8.0 DEMAND DEFROST CONTROL

The demand defrost control is a printed circuit board assembly consisting of solid state control devices with electro-mechanical outputs. The demand defrost control monitors the outdoor ambient temperature, outdoor coil temperature, and the compressor run-time to determine when a defrost cycle is required.

8.1 DEFROST INITIATION

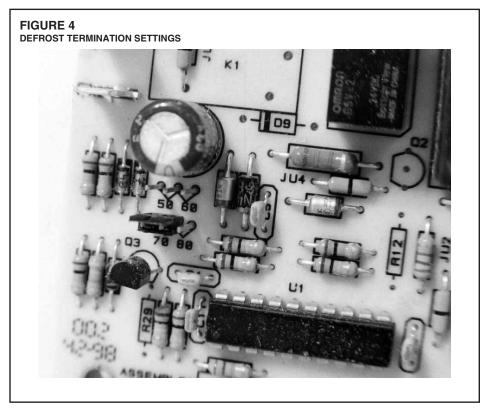
A defrost will be initiated when the three conditions below are satisfied:

- 1) The outdoor coil temperature is below 35°F.
- The compressor has operated for at least 34 minutes with the outdoor coil temperature below 35°F.
- 3) The measured difference between the ambient temperature and the outdoor coil temperature is greater than the calculated delta T.

Additionally, a defrost will be initiated if six hours of accumulated compressor runtime has elapsed without a defrost with the outdoor coil temperature below 35° F.

8.2 DEFROST TERMINATION (See Figure 4)

Once a defrost is initiated, the defrost will continue until fourteen minutes has elapsed or the coil temperature has reached the terminate temperature. The terminate temperature is factory set at 70°F, although the temperature can be changed to 50°F, 60°F, 70°F or 80°F by relocating a jumper on the board.



8.3 TEMPERATURE SENSORS

The coil sensor is clipped to the top tube on the outdoor coil at the point feed by the distribution tubes from the expansion device (TEV) (short 3/8" dia. tube). The air sensor is located on the defrost control board.

If the ambient sensor fails the defrost control will initiate a defrost every 34 minutes with the coil temperature below 35° F.

If the coil sensor fails the defrost control will not initiate a defrost.

8.4 TEST MODE

The test mode is initiated by shorting the TEST pins. In this mode of operation, the enable temperature is ignored and all timers are sped up by a factor of 240. To initiate a manual defrost, short the TEST pins. Remove the short when the system switches to defrost mode. The defrost will terminate on time (14 minutes) or when the termination temperature has been achieved. Short TEST pins again to terminate the defrost immediately.

8.5 DEMAND DEFROST OPERATION

It is important that such systems be off for a minimum of 5 minutes before restarting to allow equalization of pressures. The thermostat should not be moved to cycle unit without waiting five minutes. To do so may cause the compressor to stop on an automatic opening overload device or blow a fuse. Poor electrical service can cause nuisance tripping on overloads or blow fuses. For PSC type operation, the refrigerant metering must be done with cap tubes, flow check, or bleed type expansion valve because of low starting torque.

IMPORTANT: The compressor has an internal overload protector. Under some conditions, it can take up to 2 hours for this overload to reset. Make sure overload has had time to reset before condemning the compressor.

8.6 TROUBLE SHOOTING DEMAND DEFROST

Set the indoor thermostat select switch to heat and thermostat lever to a call for heat.

Jumper the "test pins" to put the unit into defrost. If the unit goes into defrost and comes back out of defrost, the indication is that the control is working properly.

If the unit did not go into defrost using the test pins, check to ensure that 24V is being supplied to the control board. If 24V is present then replace the control.

9.0 EVACUATION PROCEDURE

The life and efficiency of the equipment is dependent upon the thoroughness exercised by the technician when evacuating air and moisture from the system.

Air in the system causes high condensing temperatures and pressure, resulting in increased power input and non-verifiable performance.

Moisture chemically reacts with the refrigerant and oil to form corrosive hydrofluoric and hydrochloric acids. These attack motor windings and parts, causing breakdown.

After the system has been leak checked and proven sealed, connect the vacuum pump and evacuate system to 500 microns. The vacuum pump must be connected to both the high and low sides of the system through adequate connections. Use the largest size connections available since restrictive service connections may lead to false readings because of pressure drop through the fittings.

IMPORTANT: Compressors (especially scroll type) should never be used to evacuate the heat pump system because internal electrical arcing may result in a damaged or failed compressor.

10.0 START UP AND PERFORMANCE

Even though the unit is factory charged with Refrigerant-410A, the charge must be checked to the charge table attached to the service panel and adjusted, if required. (See Table 1). Allow a minimum of 5 minutes running. Before analyzing charge, see the instructions on the unit service panel rating plate for marking the total charge.

11.0 CHECKING AIRFLOW

The air distribution system has the greatest effect on airflow. The duct system is totally controlled by the contractor. For this reason, the contractor should use only industry-recognized procedures.

Heat pump systems require a specified airflow. Each ton of cooling requires between 350 and 450 cubic feet of air per minute (CFM), or 400 CFM nominally.

Duct design and construction should be carefully done. System performance can be lowered dramatically through bad planning or workmanship.

Air supply diffusers must be selected and located carefully. They must be sized and positioned to deliver treated air along the perimeter of the space. If they are too small for their intended airflow, they become noisy. If they are not located properly, they cause drafts. Return air grilles must be properly sized to carry air back to the blower. If they are too small, they also cause noise.

The installers should balance the air distribution system to ensure proper quiet airflow to all rooms in the home. This ensures a comfortable living space.

An air velocity meter or airflow hood can give a reading of the system CFM.

12.0 CHECKING REFRIGERANT CHARGE

Charge for all systems should be checked against the Charging Chart inside the access panel cover.

IMPORTANT: Do not operate the compressor without charge in system.

Addition of R-410A will raise pressures (vapor, liquid and discharge).

If adding R-410A raises both vapor pressure and temperature, the unit is overcharged.

IMPORTANT: Use industry-approved charging methods to ensure proper system charge.

12.1 CHARGING BY LIQUID PRESSURE

The liquid pressure method is used for charging systems in the cooling and heating mode. The service port on the liquid (small valve) and suction (large valve) is used for this purpose.

Verify that the outdoor unit is running and the indoor air mover is delivering the maximum airflow for this system size. Read and record the outdoor ambient temperature. Read and record the liquid and suction pressures at the ports on the liquid and suction valves.

If refrigerant lines are sized using the nameplate charge, the correct liquid pressure is found at the intersection of the suction pressure and the outdoor ambient.

- 1. Remove refrigerant charge if the liquid pressure is above the chart value.
- 2. Add refrigerant charge if the liquid pressure is below the chart value.

12.2 CHARGING BY WEIGHT

For a new installation, evacuation of interconnecting tubing and indoor coil is adequate; otherwise, evacuate the entire system. Use the factory charge shown in Table 1 of these instructions or unit data plate. Note that charge value includes charge required for 15 ft. of standard size interconnecting liquid line. Calculate actual charge required with installed liquid line size and length using:

1/4" O.D. = .3 oz./ft. 5/16" O.D. = .4 oz./ft. 3/8" O.D. = .6 oz./ft. 1/2" O.D. = 1.2 oz./ft.

With an accurate scale (+/-1 oz.) or volumetric charging device, adjust charge difference between that shown on the unit data plate and that calculated for the new system installation. If the entire system has been evacuated, add the total calculated charge.

12.3 FINAL LEAK TESTING

After the unit has been properly evacuated and charged, a halogen leak detector should be used to detect leaks in the system. All piping within the condensing unit, evaporator, and interconnecting tubing should be checked for leaks. If a leak is detected, the refrigerant should be recovered before repairing the leak. The Clean Air Act prohibits releasing refrigerant into the atmosphere.

13.0 ELECTRICAL WIRING

WARNING

Turn off electric power at the fuse box or service panel before making any electrical connections.

Also, the ground connection must be completed before making line voltage connections. Failure to do so can result in electrical shock, severe personal injury or death.

Field wiring must comply with the National Electric Code (C.E.C. in Canada) and any applicable local code.

13.1 POWER WIRING

It is important that proper electrical power from a commercial utility is available at the heat pump contactor. Voltage ranges for operation are shown in Table 4.

Install a branch circuit disconnect within sight of the unit and of adequate size to handle the starting current (see Table 1).

Power wiring must be run in a rain-tight conduit. Conduit must be run through the connector panel below the access cover (see Figure 1) and attached to the bottom of the control box.

Connect power wiring to contactor located in outdoor heat pump electrical box. (See wiring diagram attached to unit access panel.)

Check all electrical connections, including factory wiring within the unit and make sure all connections are tight.

DO NOT connect aluminum field wire to the contactor terminals.

13.2 GROUNDING

A grounding lug is provided near the contactor for a ground wire.

WARNING

The unit must be permanently grounded. Failure to do so can cause electrical shock resulting in severe personal injury or death.

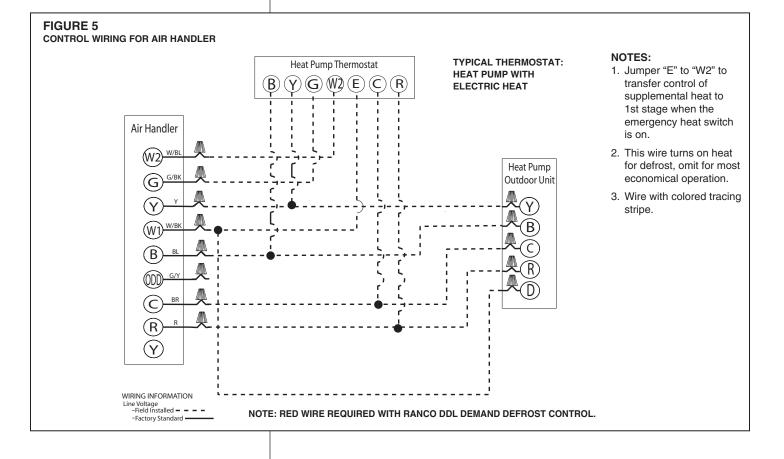
| TABLE 4 VOLTAGE RANGES (60 HZ) | | | |
|-----------------------------------|--|--|--|
| Nameplate Voltage | Operating Voltage Range at Copeland Maximum Load Design Conditions for Compressors | | |
| 208/230 (1 Phase) | 197 - 253 | | |
| 208/230 (3 Phase) | 187 - 253 | | |
| 460 | 414 - 506 | | |
| 575 | 517 633 | | |

13.3 CONTROL WIRING

(See Figure 5)

If the low voltage control wiring is run in conduit with the power supply, Class I insulation is required. Class II insulation is required if run separate. Low voltage wiring may be run through the insulated bushing provided in the 7/8 hole in the base panel, up to and attached to the pigtails from the bottom of the control box. Conduit can be run to the base panel if desired by removing the insulated bushing.

A thermostat and a 24 volt, 40 VA minimum transformer are required for the control circuit of the condensing unit. The furnace or the air handler transformer may be used if sufficient. See the wiring diagram for reference.



14.0 FIELD INSTALLED ACCESSORIES

14.1 COMPRESSOR CRANKCASE HEATER (CCH)

While scroll compressors usually do not require crankcase heaters, there are instances when a heater should be added. Refrigerant migration during the off cycle can result in a noisy start up. Add a crankcase heater to minimize refrigeration migration, and to help eliminate any start up noise or bearing "wash out."

| Model | Compressor | Charge Limit Without |
|-------|--------------|-------------------------|
| Size* | Model Number | Crankcase Heat* |
| 18 | ZP16K5E-PFV | 8.0 lbs. |
| 24 | ZP21K5E-PFV | 8.0 lbs. |
| 30 | ZP25K5E-PFV | 8.0 lbs. |
| 30 | H81J22BABCA | * |
| 36 | ZP31K5E-PFV | 8.0 lbs. |
| 36 | H83C313ABCA | 8.0 lbs. |
| 42 | ZP36K5E-PFV | 10.0 lbs. |
| 42 | H83C363ABCA | 12.0 lbs. |
| 48 | ZP42K5E-PFV | 10.0 lbs. |
| 60 | ZP54K5E-PFV | * |

*These compressors come with the crankcase heater factory installed.

NOTE: The installation of a crankcase heater is recommended if the system charge exceeds the values in Table 5.

All heaters are located on the lower half of the compressor shell. Its purpose is to drive refrigerant from the compressor shell during long off cycles, thus preventing damage to the compressor during start-up.

At initial start-up or after extended shutdown periods, make sure the heater is energized for at least 12 hours before the compressor is started. (Disconnect switch on and wall thermostat off.)

14.2 LOW AMBIENT CONTROL (LAC) - COOLING MODE ONLY

This component senses compressor head pressure and shuts the heat pump fan off when the head pressure drops to approximately 175 PSIG. This allows the unit to build a sufficient head pressure at lower ambient in order to maintain system balance and obtain improved capacity. Low ambient control should be used on all equipment operated below 65°F ambient.

14.3 HIGH PRESSURE CONTROL (HPC)

This control keeps the compressor from operating in pressure ranges which can cause damage to the compressor. This control is in the low voltage control circuit.

High pressure control (HPC) is a manual reset which opens near 610 PSIG. Do not reset arbitrarily without first determining what caused it to trip.

15.0 SERVICE

15.1 SINGLE-POLE COMPRESSOR CONTACTOR (CC)

CAUTION

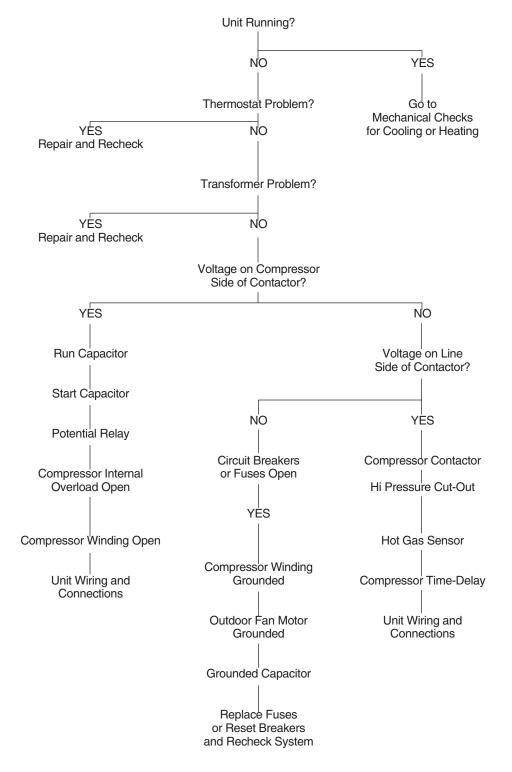
Single-pole contactors are used on all standard single-phase units up through 5 tons. Caution must be exercised when servicing as only one leg of the power supply is broken with the contactor.

16.0 TROUBLE SHOOTING

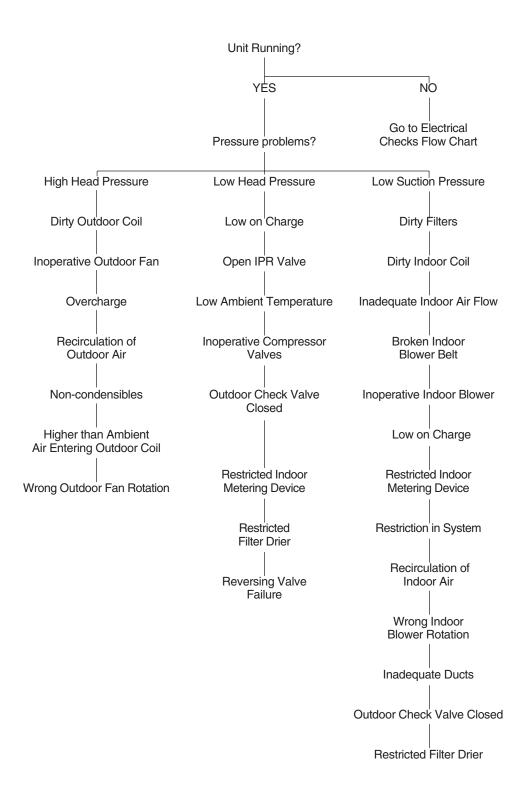
In diagnosing common faults in the heat pump system, develop a logical thought pattern as used by experienced technicians. The charts which follow are not intended to be an answer to all problems but only to guide the technician's thinking. Through a series of yes and no answers, follow the logical path to a likely conclusion.

A novice technician should use these charts like a road map. Remember that the chart should clarify a logical path to the problem's solution.

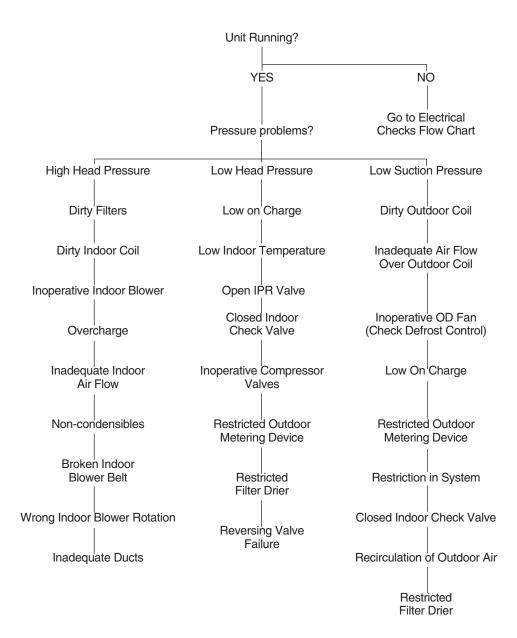
16.1 ELECTRICAL CHECKS FLOW CHART



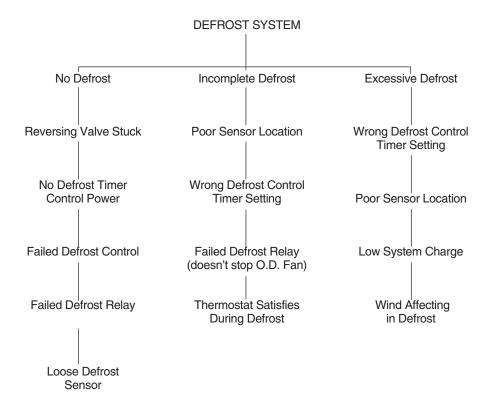
16.2 COOLING MECHANICAL CHECKS FLOW CHART



16.3 HEATING MECHANICAL CHECKS FLOW CHART



16.4 DEFROST MECHANICAL CHECKS FLOW CHART



A WARNING

Disconnect all power to unit before servicing. Contactor may break only one side. Failure to shut off power can cause electrical shock resulting in personal injury or death.

| SYMPTOM | POSSIBLE CAUSE | REMEDY |
|--|---|--|
| Unit will not run | Power off or loose electrical connection Thermostat out of calibration-set too high Defective contactor Blown fuses / tripped breaker Transformer defective High pressure control open (if provided) | Check for correct voltage at contactor in condensing unit Reset Check for 24 volts at contactor coil - replace if contacts are open Replace fuses / reset breaker Check wiring-replace transformer Reset-also see high head pressure remedy-The high pressure control opens at 450 PSIG |
| Outdoor fan runs, compressor doesn't | Run or start capacitor defective Start relay defective Loose connection Compressor stuck, grounded or open motor winding, open internal overload. Low voltage condition | Replace Replace Check for correct voltage at compressor - check & tighten all connections Wait at least 2 hours for overload to reset. If still open, replace the compressor. Add start kit components |
| Insufficient cooling | Improperly sized unit Improper indoor airflow Incorrect refrigerant charge Air, non-condensibles or moisture in system | Recalculate load Check - should be approximately 400 CFM per ton. Charge per procedure attached to unit service panel Recover refrigerant, evacuate & recharge, add filter drier |
| Compressor short cycles | Incorrect voltageDefective overload protectorRefrigerant undercharge | At compressor terminals, voltage must be ± 10% of nameplate marking when unit is operating. Replace - check for correct voltage Add refrigerant |
| Registers sweat | Low indoor airflow | Increase speed of blower or reduce restriction - replace air filter |
| High head-low vapor pressures | Restriction in liquid line, expansion device or filter drier Flowcheck piston size too small Incorrect capillary tubes | Remove or replace defective component Change to correct size piston Change coil assembly |
| High head-high or normal vapor pressure - Cooling mode | Dirty outdoor coil Refrigerant overcharge Outdoor fan not running Air or non-condensibles in system | Clean coil Correct system charge Repair or replace Recover refrigerant, evacuate & recharge |
| Low head-high vapor pressures | Flowcheck piston size too large Defective Compressor valves Incorrect capillary tubes | Change to correct size piston Replace compressor Replace coil assembly |
| Low vapor - cool compressor - iced indoor coil | Low indoor airflow Operating below 65°F outdoors Moisture in system | Increase speed of blower or reduce restriction - replace air filter Add Low Ambient Kit Recover refrigerant - evacuate & recharge - add filter drier |
| High vapor pressure | Excessive load Defective compressor | Recheck load calculation Replace |
| Fluctuating head & vapor pressures | TEV hunting Air or non-condensibles in system | Check TEV bulb clamp - check air distribution on coil - replace TEV Recover refrigerant, evacuate & recharge |
| Gurgle or pulsing noise at expansion device or liquid line | Air or non-condensibles in system | Recover refrigerant, evacuate & recharge |

16.6 SERVICE ANALYZER CHART

| COMPRESSOR OVERHEATIN | | | | |
|-----------------------------|---|---|--|--|
| SYMPTOMS | POSSIBLE CAUSE | CHECK/REMEDIES | | |
| High superheat | Low charge | Check system charge | | |
| | Faulty metering device | Restricted cap tube, TEV (TXV) | | |
| | | Power element superheat adjustment | | |
| | | Foreign matter stopping flow | | |
| | High internal load | Hot air (attic) entering return | | |
| | | Heat source on; mis-wired or faulty control | | |
| | Restriction in liquid line | Drier plugged | | |
| | | Line kinked | | |
| | Low head pressure | Low charge | | |
| | | Operating in low ambient temperatures | | |
| | Suction or liquid line subjected | Hot attic | | |
| | to high heat source | Hot water line | | |
| _ow voltage | Loose wire connections | Check wiring | | |
| | Dirty or pitted compressor contactor contacts | Replace contactor | | |
| | Power company problem, transformer | Have problem corrected before diagnosis continues | | |
| | Undersized wire feeding unit | Correct and complete diagnosis | | |
| High voltage | Power company problem | Have problem corrected | | |
| High head pressure | Overcharge | Check system charge | | |
| | Dirty heat pump coil | Clean coil | | |
| | Faulty or wrong size heat pump fan motor | Replace fan motor | | |
| | Faulty fan blade or wrong rotation | Replace fan blade | | |
| | | Replace with correct rotation moto | | |
| | Recirculation of air | Correct installation | | |
| | Additional Heat Source | Check for dryer vent near unit | | |
| | | Check for recirculation from other equipment | | |
| | Non-condensibles | Recover refrigerant, Evacuate and recharge system | | |
| | Equipment not matched | Correct mis-match | | |
| Short cycling of compressor | Faulty pressure control | Replace pressure control | | |
| | Loose wiring | Check unit wiring | | |
| | Thermostat | Located in supply air stream | | |
| | | Differential setting too close | | |
| | | Customer misuse | | |
| | TEV | Internal foreign matter | | |
| | | Power element failure | | |
| | | Valve too small | | |
| | | Distributor tube/tubes restricted | | |
| | Capillary tube | Restricted with foreign matter | | |
| | | Kinked | | |
| | | I.D. reduced from previous compressor failure | | |

| SYMPTOMS | POSSIBLE CAUSE | CHECK OR REMEDIES |
|--|--|---|
| Short cycling of compressor (cont.) | Low charge | Check system charge |
| | Low evaporator air flow | Dirty coil |
| | | Dirty filter |
| | | Duct too small or restricted |
| | Faulty run capacitor | Replace |
| | Faulty internal overload | Replace compressor |
| Faulty Compressor Valves | Fast equalization/ Low pressure difference | Replace compressor and examine system to locate reason |
| ELECTRICAL | | |
| SYMPTOMS | POSSIBLE CAUSE | CHECK OR REMEDIES |
| Voltage present on load side | Compressor start components | Check start capacitor |
| of compressor contactor and compressor won't run | | Check potential relay |
| | Run capacitor | Check with ohmmeter |
| | Internal overload | Allow time to reset |
| | Compressor windings | Check for correct ohms |
| Voltage present on line side of | Thermostat | Check for control voltage to com- |
| pressor contactor only | | contactor coil |
| | Compressor control circuit | High pressure switch |
| | | Low pressure switch |
| | | Ambient thermostat |
| | | Solid state protection control or internal thermal sensors |
| | | Compressor timed off/on control or interlock |
| No voltage on line side of compressor contactor | Blown fuses or tripped circuit breaker | Check for short in wiring or unit |
| | Improper wiring | Re-check wiring diagram |
| Improper voltage | High voltage | Wrong unit |
| | | Power supply problem |
| | Low voltage | Wrong unit |
| | | Power supply problem |
| | | Wiring undersized |
| | | Loose connections |
| | Single Phasing (3 phase) | Check incoming power and fusing |
| CONTAMINATION | | |
| SYMPTOMS | POSSIBLE CAUSE | CHECK OR REMEDIES |
| Moisture | Poor evacuation on installation or during service | In each case, the cure is the same Recover refrigerant. Add filter drien evacuate and re-charge |
| High head pressure | Non-condensibles air | |
| Unusual head and suction readings | Wrong refrigerant | |
| Foreign Matter- copper filings | Copper tubing cuttings | |
| Copper oxide | Dirty copper piping | |
| Welding scale | Nitrogen not used | |
| Soldering flux | Adding flux before seating | |
| | copper part way | |

| SYMPTOMS | POSSIBLE CAUSE | CHECK OR REMEDIES |
|--|------------------------------------|---|
| Compressor failures | Line tubing too long | Add oil to the recommended level |
| | Line tubing too large | Reduce pipe size to improve oil return |
| Low suction pressure | Low charge | Check system charge |
| | Refrigerant leaks | Repair and recharge |
| Cold, Noisy compressor - Slugging | Dilution of Oil with Refrigerant | Observe piping guidelines |
| Noisy compressor | Migration | Check crankcase heater |
| Cold, sweating compressor | Flooding | Check system charge |
| Low Load | Reduced air flow | Dirty filter |
| | | Dirty coil |
| | | Wrong duct size |
| | | Restricted duct |
| | Thermostat setting | Advise customer |
| Short cycling of compressor | Faulty pressure control | Replace control |
| | Loose wiring | Check all control wires |
| | Thermostat | In supply air stream, out of calibration, |
| | | Customer misuse |
| FLOODED STARTS | | |
| SYMPTOMS | POSSIBLE CAUSES | CHECK OR REMEDIES |
| | | |
| Liquid in the compressor shell | Faulty or missing crankcase heater | Replace crankcase heater |
| Too much liquid in system | Incorrect piping | Check Piping guidelines |
| | Overcharge | Check and adjust charge |
| SLUGGING | | |
| SYMPTOMS | POSSIBLE CAUSES | CHECK OR REMEDIES |
| On start up | Incorrect piping | Review pipe size guidelines |
| TEV hunting when running | Oversized TEV | Check TEV application |
| FLOODING | | |
| SYMPTOMS | POSSIBLE CAUSES | CHECK OR REMEDIES |
| Poor system control using a TEV | Loose sensing bulb | Secure the bulb and insulate |
| C C | Bulb in wrong location | Relocate bulb |
| | Wrong size TEV | Use correct replacement |
| | Improper superheat setting | Adjust, if possible; |
| | | Replace, if not |
| Poor system control using capillary tubes | Overcharge | Check system charge |
| | High head pressures | Dirty heat pump |
| | | Restricted air flow |
| | | Recirculation of air |
| | Evaporator air flow too low | Adjust air flow to 400 CFM/Ton |
| | | |
| | | |

| SYMPTOMS | POSSIBLE CAUSE | CHECK OR REMEDIES |
|---|--|--|
| High Superheat, Low Suction Pressure | Moisture freezing and blocking valve | Recover charge, install filter-drier, evacuate system, recharge |
| | Dirt or foreign material blocking valve | Recover charge, install filter-drier, evacuate system, recharge |
| | Low refrigerant charge | Correct the charge |
| | Vapor bubbles in liquid line | Remove restriction in liquid line Correct the refrigerant charge |
| | | Remove non-condensible gases |
| | | Size liquid line correctly |
| | Misapplication of internally equalized valve | Use correct TEV |
| | Plugged external equalizer line | Remove external equalizer line restriction |
| | Undersized TEV | Replace with correct valve |
| | Loss of charge from power head sensing bulb | Replace power head or complete TEV |
| | Charge migration from sensing bulb to power head (Warm power head with warm, wet cloth. Does valve operate correctly now?) | Ensure TEV is warmer than sensing bulb |
| | Improper superheat adjustment (Only applicable to TEV with adjustable superheat settings) | Adjust superheat setting counter- clockwise |
| Valve feeds too much refrigerant, with low superheat and higher than mal suction pressure | Moisture causing valve to stick open. | Recover refrigerant, replace filter- drier, evacuate system and then no recharge |
| | Dirt or foreign material causing valve to stick open | Recover refrigerant, replace filter- drier, evacuate system and recharge |
| | TEV seat leak (A gurgling or hissing sound is heard AT THE TEV during the off cycle, if this is the cause.) NOT APPLICABLE TO BLEED PORT VALVES. | Replace the TEV |
| | Oversized TEV | Install correct TEV |
| | Incorrect sensing bulb location | Install bulb with two mounting straps, in 2:00 or 4:00 position on suction line, with insulation |
| | Low superheat adjustment (only applicable to TEV with adjustable superheat setting) | Turn superheat adjustment clockwise |
| | Incorrectly installed, or restricted external equalizer line | Remove restriction, or relocate external equalizer |
| Compressor flood back upon start up | Refrigerant drainage from flooded evaporator | Install trap riser to the top of the evaporator coil |
| | Compressor in cold location | Install crankcase heater on compressor |
| | Any of the causes listed under Symptoms of Problem #2 | Any of the solutions listed under Solutions of Problem #2 |
| | | |

| SYMPTOMS | POSSIBLE CAUSE | CHECK OR REMEDIES |
|--|--|---|
| Superheat is low to normal with low suction pressure | Unequal evaporator circuit loading | Ensure air flow is equally distributed through evaporator |
| | | Ensure proper piston is inserted into RCBA or RCHA evaporator coil distributor |
| | | Check for blocked distributor tubes |
| | Low load or airflow entering evaporator coil | Ensure blower is moving proper air CFM |
| | | Remove/Correct any air flow restriction |
| Superheat and suction pressure fluctuate (valve is hunting) | Expansion valve is oversized | Install correct TEV |
| | Sensing bulb is affected by liquid refrigerant or refrigerant oil flowing through suction line | Relocate sensing bulb in another position around the circumference the suction line |
| | Unequal refrigerant flow through evaporator circuits | Ensure proper distributor piston is inserted in RCBA or RCHA coil |
| | | Ensure sensing bulb is located properly |
| | | Check for blocked distributor tubes |
| | Improper superheat adjustment (only possible with TEV having superheat adjustment) | Replace TEV or adjust superheat |
| | Moisture freezing and partially blocking TEV | Recover refrigerant, change filter- drier, evacuate system and recharge |
| Valve does not regulate at all | External equalizer line not connected or line plugged | Connect equalizer line in proper location, or remove any blockage |
| | Sensing bulb lost its operating charge | Replace TEV |
| | Valve body damaged during soldering or by improper installation | Replace TEV |

17.0 WIRING DIAGRAMS

FIGURE 6

WIRING DIAGRAM

