Empowering you to work smarter

NAVAC'S No-Hassle Warranty

Warranty Information

NAVAC Inc. GUARANTEES all **NAVAC** products to be free of defective material and craftmanship which could affect the life of the product when used for purpose for which it is designed. This warranty does not cover items which have been abused, misused, or improperly maintained, (including failure to use the correct type of vacuum pump oil). The sole obligation under this warranty shall be to repair, replace (OTC Exchange), or provide credit for any defective product or parts thereof, at the discretion of NAVAC Inc. within the period mentioned below. In some instances, NAVAC Inc. may require the defective product be returned for warranty analysis.

Note: Warranty only applies if product is purchased from a NAVAC Authorized Dealer

Different warranty periods cover different product groups, so please read the table below carefully.

Category	Model	Warranty Period (Years)
Charging Station	NRC62i / NRC62D	2
BreakFree® Cordless Vacuum Pump	NP2DLM / NP4DLM	2
Digital Gauge Vacuum Pump	NRP6Di / NRP8Di	2
Industrial – Grade Vacuum Pump	NP12DM	2
Industrial – Grade Ammonia Vacuum Pump	NP12DA1	1
Digital Recovery Unit	**NRDD**	**2****
4 Cylinder Recovery Unit	NRDC4M	2
Industrial Vacuum Pump	NRD16T	1
Industrial Vacuum Pump	NRD24M / NRD30M	1
BreakFree® Power Flaring Tool	NEF6Li/ NEF6LM	2
Hydraulic Expander	NTE11H / NTEHHK	2
Power Expander	NTE11L / NTE11LNB / NTE11LNH	2
Power Bender	NTB7L	2
Electronic Accessory	NB1 / NBF2 / NBP2 / NAPS1 / NC1 / NC2 / NCF2	2
Thermal Imaging Camera	NMT1000	2
Vacuum Pump	NP4DP/ NP5DP / NP7DP / NP7DP2 / NP7DPF	1
Mechanical Gauge Pump	NRP6DV / NRP8DV	1
Recovery Unit for Flammable Refrigerants	NRDDF	1
Mechanical Recovery Unit	NRRD	1
Manifold Gauge	NRM1D / NRM2D / N2D4H / N4A3H / N4A4H / NRM1B / NRM2B / N2A4 / N2A4A /N2A4B	1
Hose	NRHH53 / NRHH53C / NH5SC/ NHB1/2/3	1
Mechanical Flaring Tool	NTF66 / NTF66C / NTF67D	1
Flaring Gauge	NFG1	1
Mechanical Expander	NTE7	1
Tube Cutter	NTC6 / 11 / 12 / 13 / 15	1
Reamer / Deburrer	NTR14 / NTD28	1
Micron Gauge	NMV1 / NMV1S	1
Core Tool	NVR1	1
Scale	NRS2i01 / NRS3i01	1
Leak Detector	NML1	1
Torque Wrench	NTW1 / NTWH41	1
Evacuation Kit	NEVK1 / NEVK2 / NEVK3	1
Electronic Meter	NMC1 / NMT300	1
Pipe Fittings		1

****3 Years if product is registered within 30 days of purchase at https://navacglobal.com/product-registration/**
(Effective as of 4/1/2020)

Vacuum Pump / Charging Machine/ Recovery Unit/ Tubing Tools:

Use of these devices to pump and recover only HVAC/R refrigerants from sealed HVAC/R systems. Warranty is voided if used for any other purpose, including manufacturing and recycling purposes.

NAVAC Pumps and Recovery Units are not warrantied for use on the following systems:

- Lithium
- Ammonia (Except NP12DA1)
- Bromide
- Butane (Except NRDDF NP7DPF)
- CO2 type extraction
- Leak Stop products

Warranty is **VOID** if…

- Oil has NOT been changed.
- Corrosive substances have been introduced in the pump.
- Pump has been altered, modified, or any components missing or removed.

Gauges

The following exceptions **will not** be covered under this warranty.

Over-pressurized or broken gauges.

Gauges that have been altered, misused, or improperly maintained.

Tools

Hand tools are covered except for "Tool Kits". **Only the failed component** will be issued a credit or replacement

For the **NKS1**, **NKS2** each tool will be warrantied for its individual warranty period in the chart above, based on Date of Purchase of NKS1

How to Return Product: (Distributors Only)

Prior to returning any product to NAVAC, you are required to fill out a Returns Merchandise Authorization, (RMA), request

Fill out the online RMA request form at https://navacglobal.com/return-merchandise-authorization/ or

Download an RMA Form https://navacglobal.com/wp-content/uploads/2019/05/2019-RMA-Form.pdf and email to Techsupport@navacglobal.com , or Fax to 877-696-2822 Please fill out completely. Any missing information could delay processing.