

HEAT CONTROLLER, INC.

Limited Product Warranty

HBH/HBV, HKV & HWW Water Source Heat Pumps

LIMITED ONE (1) YEAR PARTS WARRANTY

All parts are warranted to be free from defects under normal use and service when installed per Heat Controller installation instructions and in accordance with all local, state, and national codes.

LIMITED 2ND THROUGH 5TH YEAR EXTENDED WARRANTY

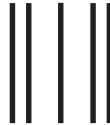
In addition to the above one year warranty, Heat Controller, Inc., warrants the COMPRESSOR ONLY for an additional four years for a total of five years under normal use and service, when installed in accordance with all local, state and national codes.

WHAT IS NOT COVERED BY THE WARRANTY

- Normal maintenance
- Labor Charges
- Transportation charges for replacement parts
- Replacement of refrigerant or filters
- Any other service calls or repairs

The warranty **does not apply** if: unit has been installed in violation of any codes, statutes or regulations; unit has been installed contrary to our installation instructions; unit has been repaired improperly; unit has been subjected to accident, alteration, neglect or misuse; efficiency or performance has been impaired by use of any product not authorized by us; air flow across the condenser or heat exchanger has been restricted; serial numbers have been altered or removed. Also warranty does not apply in coastal areas where salt spray can cause corrosion; in any area with a chemically corrosive atmosphere; if the unit has been damaged by lawn spray or other chemicals; if components are damaged due to freezing or water chemistry such as erosion, scaling or excessive use of acids for cleaning. Also warranty does not apply if damage or failure is due to interrupted or inadequate water supply or pressure or plumbing deficiencies; damage resulting from improper voltages, use during brown-out conditions, current interruption or inadequate power supply is the owner's responsibility. The owner is responsible for resolving any damage issues due to shipping, installation, handling or service with the carrier, installer, dealer or distributor.

OVER ►



PLACE
STAMP
HERE

HEAT CONTROLLER, INC.

**P. O. Box 1089
Jackson, MI 49204**



WHAT WE WILL DO

Heat Controller will provide a free replacement part for one that becomes defective during the warranty period. The replacement may be either new or rebuilt. We, through our authorized distributor will provide the replacement part; the owner is responsible for all transportation, installation and service charges.

DURATION OF WARRANTY—REGISTRATION CARD

The warranty begins on the date of purchase by original consumer. The consumer must complete and return the warranty registration card or register the purchase at www.heatcontroller.com and provide a receipted bill of sale as proof of warranty period. Without proof of purchase, the warranty begins on the date of shipment from the factory

- (1) There are no other express or implied warranties. Any description of this unit is only to identify it, and is not a warranty that the unit fits the description. Heat Controller makes no warranty of merchantability. We do not warrant that the unit is suitable for any particular purpose or can be used in buildings or rooms of any particular size or condition except as specifically provided in this document. There are no other warranties, express or implied, which extend beyond the description in this document.
- (2) Any warranties implied by law are limited in duration to the one-year term of the parts warranty and five-year term of the compressor only warranty.
- (3) Your exclusive remedy is limited to the replacement of defective parts. We will not be liable for any damages caused by any defect in this unit. Some states do not allow limitations on how long a warranty lasts, or the exclusion of damages; so paragraphs (2) and (3) may not apply to you.
- (4) We will not be liable for damages or delays caused by events beyond our control, including accident, alteration, abuse, war, government restrictions, strikes, fire, flood or other acts of God.
- (5) Owner responsibilities are set forth in the instruction manual. Please read it carefully
- (6) If you have a warranty claim, notify your installer promptly. If he doesn't take care of your claim, write to Heat Controller, Inc., P.O. Box 1089, Jackson, Michigan 49204. Enclose a report of inspection by your installer or service person. Be sure to include model number, serial number, and date of purchase.
- (7) This warranty applies only to products installed in the United States and Canada

Form No.
7954-1039
08/09

HEAT CONTROLLER, INC.

P.O. Box 1089 • Jackson, Michigan 49204 • Telephone 517-787-2100
www.heatcontroller.com

REGISTRATION CARD

The limited warranty for this unit begins on the date of purchase by the original consumer. Please complete and return this registration card by mail or register date of purchase at www.heatcontroller.com. If you don't register the product, the warranty begins on the date of shipment from the factory and you will not receive the benefit of the entire warranty term. Model and serial numbers can be found on the unit. If you have any questions as to the location of these numbers, ask your installer.

The purchaser acknowledges that he or she has read the limited warranty for this unit.

Tear off and mail this card only. Retain the warranty for your records.

**LIMITED
PRODUCT
WARRANTY**

Model Number

Serial Number

Date of Purchase

Purchaser's Signature—Read the warranty before signing

Purchaser's Name (Please Print)

Purchaser's Address

Complete this card
and mail immediately
or register purchase at
www.heatcontroller.com

Form No. 7954-1039 08/09

City

State

Zip Code